



Global Travel and Tours
Tel:(905) 275 -3555
Fax:(905) 275-3554
918 Dundas Street East, Unit 1C
Mississauga, Ontario, L4Y4H9
e-mail: globaltravel786@gmail.com
Website: globaltravelandtours.ca

UMRAH CONTRACT

The responsibility of Global Travel & Tours as an Umrah Operator and their Agents and Affiliates is limited.

Global Travel & Tours is located at 918 Dundas Street East, Mississauga , Ontario L4Y 4H9..Its directors and employees act only as agents in the business of providing Umrah services such as making arrangement for Airlines, Hotels, Transportation and any other services in connection with Umrah, assisting Umrah Pilgrims to perform their Umrah Pilgrimage in Saudi Arabia.

The passenger(s) are entering into a legally binding agreement with **Global Travel & Tours** to provide the passenger(s) with the services and passengers(s) recognize that **Global Travel & Tours** doesn't own, manage, control or operate any transportation vehicle, hotel, resort, restaurant or other supplier and is not responsible for their acts or omissions.

I and /or my/our Group am/ are the applicants and therefore in consideration of **Global Travel & Tours** providing this service, i agree as follows:

I/we hereby undertake that the visit will be used only for the purpose of Umrah and/or for which the visa has been applied for and i/we shall not try and extend the stay for any reason whatsoever. Penalty for overstay will be C\$300 TO C\$500 per person at the discretion of Global Travel & Tours. I/We also understand that the granting or refusal of the visa is at sole discretion of the Saudi Embassy and Global Travel & Tours has no influence over them.

Global Travel & Tours will not be held responsible for my/ our failure to follow instructions, including but not limited to check-in and check-out times and baggage handling. In the event of delay, it is the responsibility of the airlines to determine exactly what procedure will be followed and all costs thereto will be the responsibility of the Passenger(s).

Global Travel & Tours and its affiliates will not be responsible for any person(s) missing any part of the program due to his/her negligence or delay or be responsible for any additional expenses for the passenger(s) to rejoin the tour.

Global Travel & Tours will accept no responsibility for loss or additional expenses due to delay or changes in schedule or other causes.

Global Travel & Tours will not have any liabilities regarding or responsibility toward any damage, loss, physical or mental injuries, resulting from any delay, or any act, omission, negligence or commission, subcontractors, or for any claims for loss, damage or injury, whether physical or mental arising there from, or from any cause that arises by reason of actions of parties other than Global Travel & Tours.

Global Travel & Tours shall not be responsible or liable in connection with any losses or additional expenses as a result of the acts of God, changes in schedules or delays, sickness, weather, strikes, war, epidemic, customs or immigration regulations or other acts or circumstances in this connections beyond Global Travel & Tours.

Global Travel & Tours will be indemnified against and from any and all claims and demands, actions, and claims for contribution and /or indemnified, whether under any statute or otherwise, which may be made or brought against Global Travel & Tours, including the costs of defense of such action and claim, as any such claims or demands relate to my Hajj Pilgrimage.

Cancellation: No refund will be given for any services rendered and not utilized. In addition to above, any penalties and/ or charges imposed by Hotel/Airlines/Bus companies together with services or hotel space may be imposed.

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Procedures for MOFA (Umrah Visa):

The kingdom of Saudi Arabia (KSA) reserves the right to change / stop/amend visa procedures for MOFA (Umrah Visa) approval as well as reduce the validity of Umrah Visa without notice. If the Umrah Visa system is blocked by KSA and/or Umrah operator sponsor from KSA, Global Travel & Tours is not responsible for any charges or residual monetary consequences resulting due to such cancellation/change/amendment of visa and /or flight trip.

Global Travel & Tours can only prepare the paperwork and send for approval. **Global Travel & Tours** cannot be held responsible for any refusal, whether early or last minute, by MOFA, KSA. All consequences emerging from this will be solely the passenger's responsibility including loss of visa service fee.

.For individual bookings, full payment is required prior to booking and lodging and transportation.

Minatory & Important Note:

Reporting time at Jeddah and Madinah Airports for all domestic and international flights is at least 5(five) hours before departure. Passenger(s) Must arriving at the airport 5(five) hours before departure to avoid any dosappointment.Any delays and cancellations or no-show will be penalized per our Umrah Operator guidelines. The passenger(s) will be responsible for their own expenses for airline tickets, board and lodging, etc. if the passenger(s) fail to do so, **Global Travel & Tours** will charge them C\$500.00 per day per person. **Global Travel & Tours** will expect payment for any help or assistance they may provide for the passenger(s) in this situation. In case of any dispute, the matter will go into arbitrations pursuant to the laws of Canada and legal action will be taken if arbitration fails.

All sub-agent are herby notified and cautioned that they must ensure that their passengers leave the KSA at the time and dates as indicated on their tickets. Any negligence/ overstay or action contrary to the laws of the KSA will be the responsibility of the passengers and their sub-agents.

Global Travel & Tours will not be responsible if the passenger misses flight due to their own negligence or delays. The responsibility of such occurrences will be entirely upon the passenger and their sub-agent.

I have read and clearly understood the above contract and sign with full knowledge of the foregoing.

Email: globaltravel786@gmail.com

Full Name:..... Signature:.....Date:.....

Email Contact:

Wittiness Full Name:.....Signature:.....Date:.....

